

# HAULING BEST PRACTICES: COVID-19

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. This is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China. Since the outbreak, there have been a number of confirmed cases in the United States. For the health and safety, and out of an abundance of caution, below are practices and guidelines that can be followed. This situation continues to evolve, and more information will be shared as necessary.

## CUSTOMER QUESTIONNAIRES

Facilities are requiring all visitors, contractors and haulers to sign a document prior to entry into the facility. Example questions include:

- *Have you returned from any country outlined by the Centers for Disease Control (CDC) as high-risk for widespread or ongoing community spread of COVID-19 within the last 14 days?*
- *Have you had close contact with or cared for someone diagnosed with COVID-19 within the last 14 days?*
- *Have you experienced any cold or flu-like symptoms in the last 14 days (including fever, cough, sore throat, respiratory illness, shortness of breath or difficulty breathing)?*

If drivers answer “yes” to any of these questions or exhibit symptoms, the driver will be denied access to the facility.

## HAULER OPERATIONS

Hauling companies should maintain a plan for the following:

- How essential tasks will be accomplished should employee(s) miss time due to illness
- You will be informed by a local dispatch should changes to normal deliveries occur
- Require that only essential personnel are visiting farms and processing facilities
  - Passengers should not be present

## HEALTH AND HYGIENE

To prevent the spread of COVID-19, the following steps should be followed while collecting milk at member farms and delivering to processing facilities:

- Drivers should be only entering essential areas of the farm/plant
- Drivers should only be in contact with essential farm/plant personnel
  - Do not share breakrooms with farm/plant personnel
  - Avoid non-essential conversations or hand shaking
- Drivers should maintain disinfecting wipes for cleaning contact surfaces within cab of truck, especially if truck is used by multiple drivers
- Drivers should be practicing good personal hygiene practices including:
  - Laundered/clean clothing
  - Frequent hand washing
  - Wear gloves while on farm and dispose of gloves and wash hands before departure
  - Carry hand sanitizer and use after coming in contact with frequently touched surfaces
  - Avoid touching eyes, nose, and mouth